

MEMBER ENROLLMENT AND RECORD MAINTENANCE PROCESS

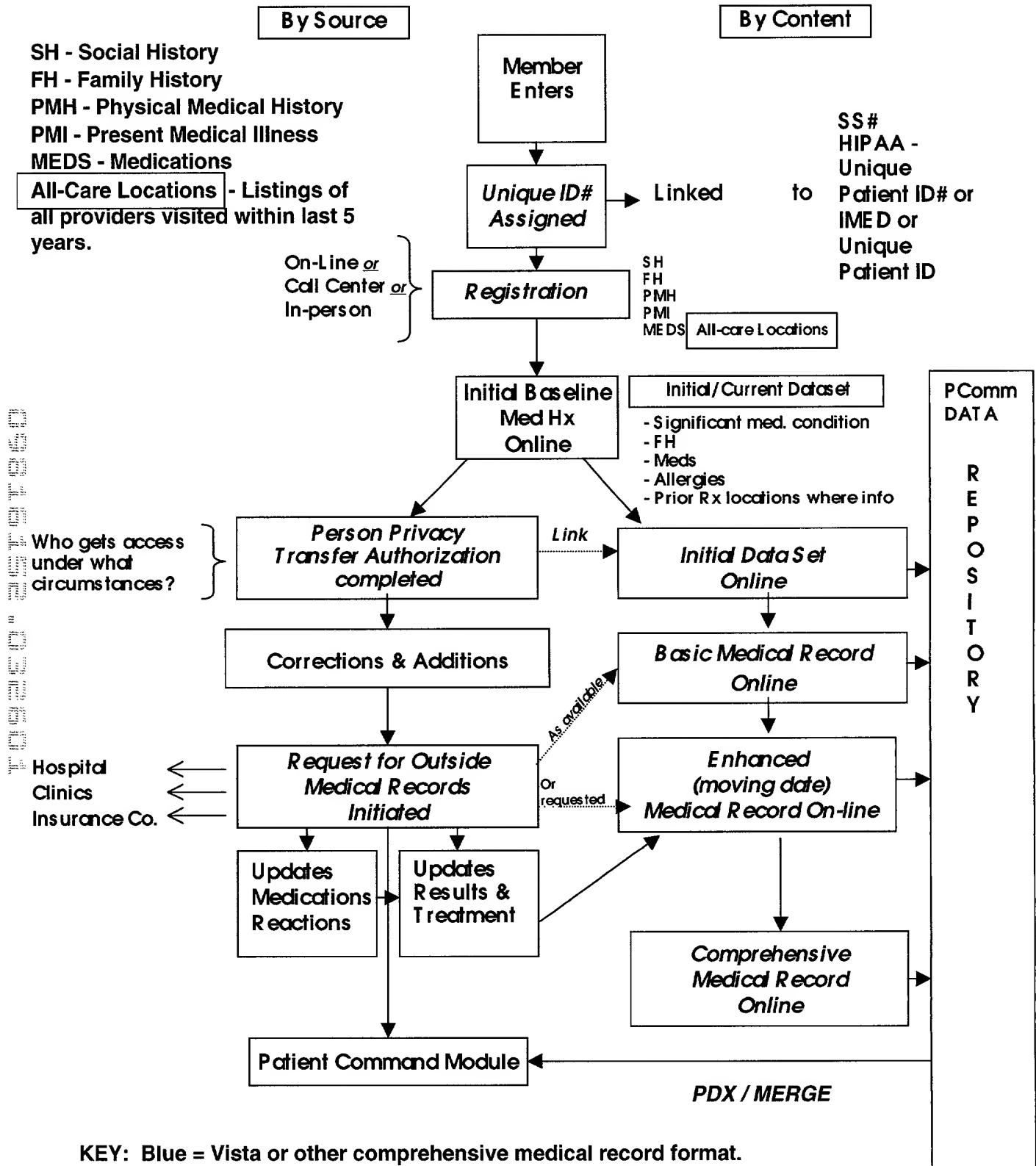


FIGURE 1

FIGURE 2

Certified Patient Record

	Registration Data (Self-Reported)	Past / Present Conditions, Symptoms, Medications (Self-Reported)	Recent / Current Results of Physical Exams, Blood Tests, EKG (Self-Provider Reported)	Verification of Self- or Provider Reported Physical Exams, Blood Tests, EKG	5-Year Provider Office and Hospital Record	Corrections or Additions by Patient	Stored / Hosted Results and Imagery	Listing / Linking of Original Sources for all 5-Year Provider Office and Hospital Records	Listing / Linking of all Available Provider Office and Hospital Records Older than 5 Years
Initial	X					X			
Basic	X	X				X			
Enhanced	X	X	X	X	X	X			
Comprehensive	X	X	X	X	X	X	X	X	X

Notes:

- The option of raising the level of accuracy and completeness of the medical record data reposes in the consumer-patient.
- The consumer-patient has the opportunity to renew, analyze, and correct (through addition, not deletion) her/his medical record.
- The consumer-patient bears the responsibility of contacting all her providers, and has the option of asking the Company to perform that task with respect to all or some providers.
- The consumer-patient gathers and, when appropriate, summarizes or extracts from, inputs, and checks the accuracy of, her/his input of her/his medical record data using the procedures, checklist, and interactive software furnished by the Company.

What is certified?

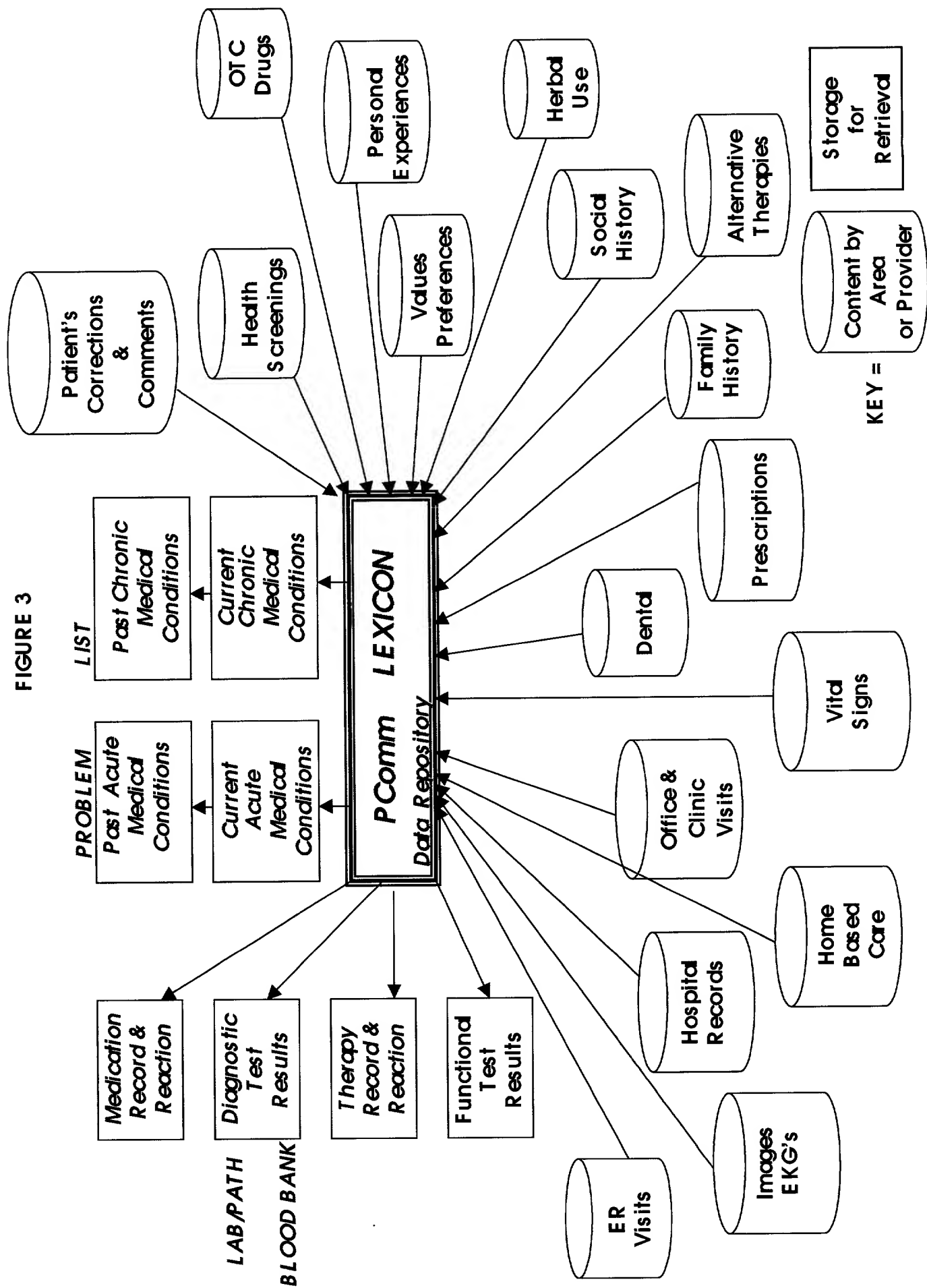
By the Consumer-Patient:

- (S)he has the completed verification procedures specified by the Company for the particular level of medical record, in order to achieve a level of accuracy and a level of completeness that S(s)he selects from a list of options offered by the Company to maximize the consumer-patient's choices.
- Optionally, (s)he may certify that (s)he has contacted all known providers who (or that) can be located or a described subset of those providers.

By the Company in its capacity as a trusted agent:

- The medical record data supplied by the consumer-patient are:
- input or otherwise stored to a level of accuracy specified by the Company (and disclosed in advance to the consumer-patient) that exceeds the accuracy rate for written records generally;
 - Stored securely so as to meet or exceed HIPAA's requirements;
 - transmitted securely so as to meet or exceed HIPAA's requirements; only with the consumer-patient's (or her/his designated agent's) proper, confirmed authorization; and only to the extent (that is, in such part) as the consumer-patient specifies; and
 - transmitted accurately, consistent with level of accuracy in the records input by the consumer-patient and her/his providers.

FIGURE 3



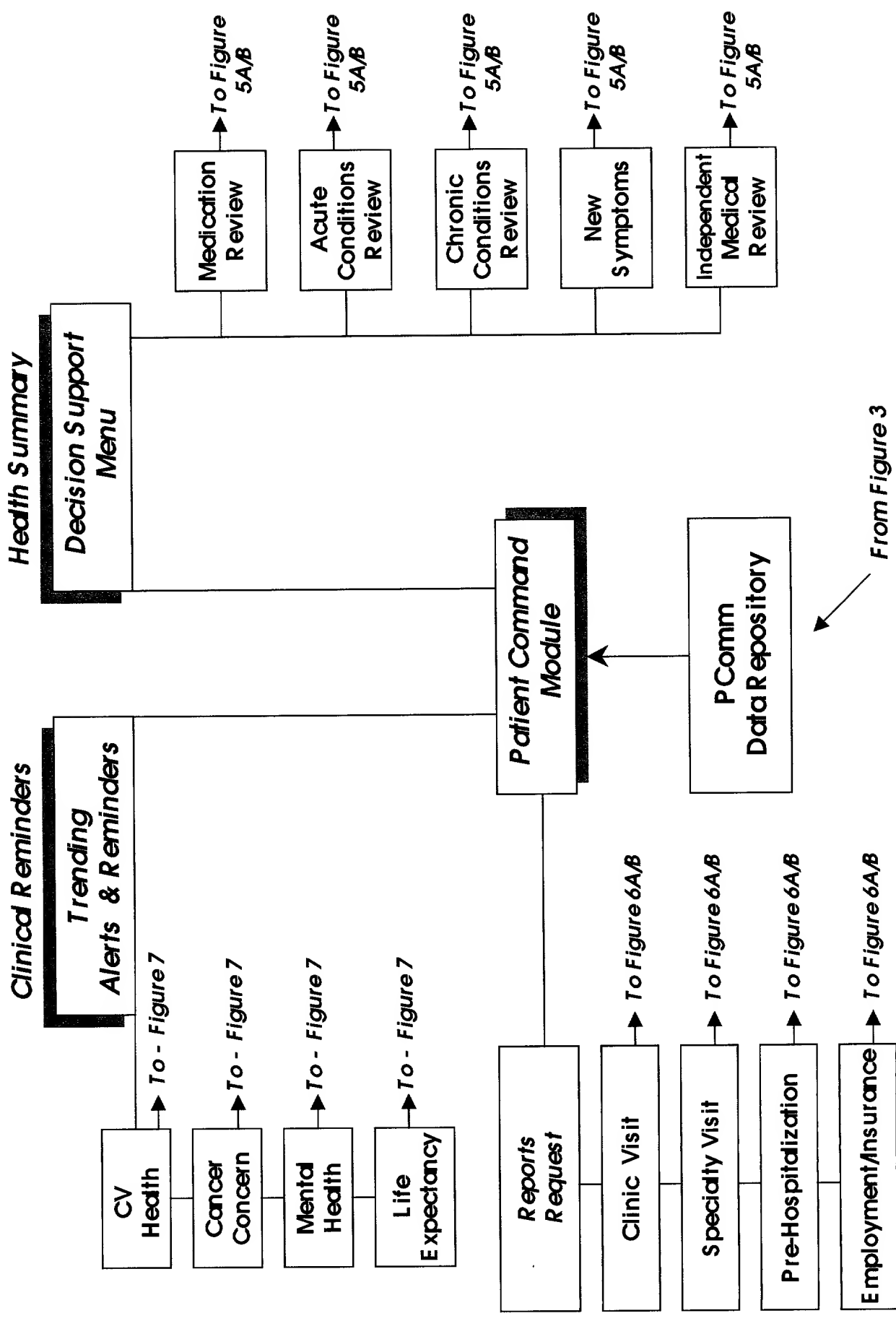
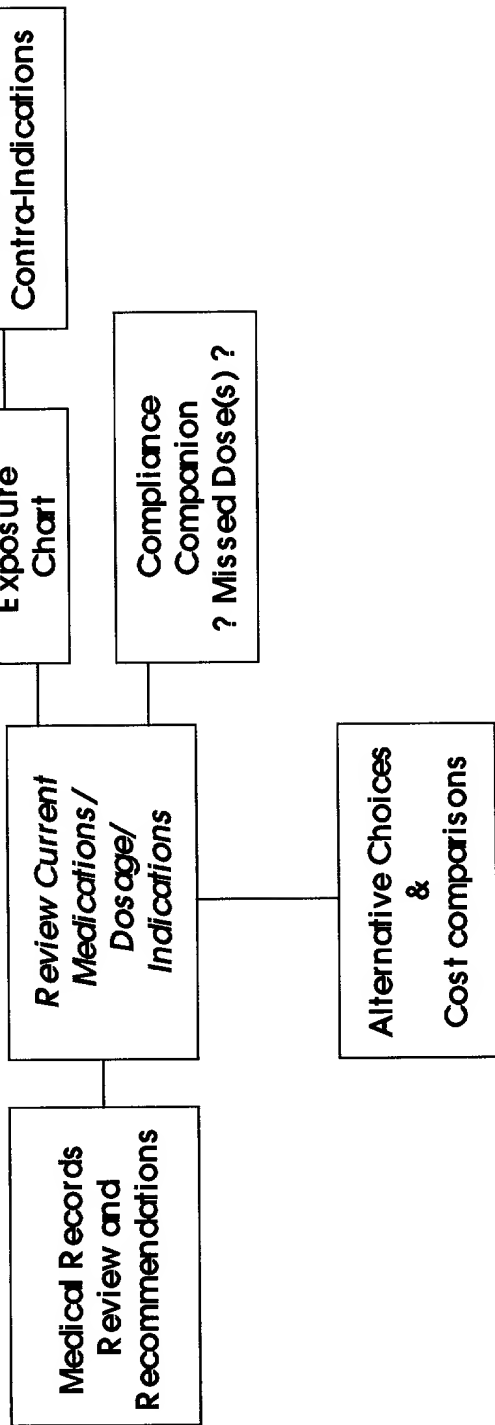


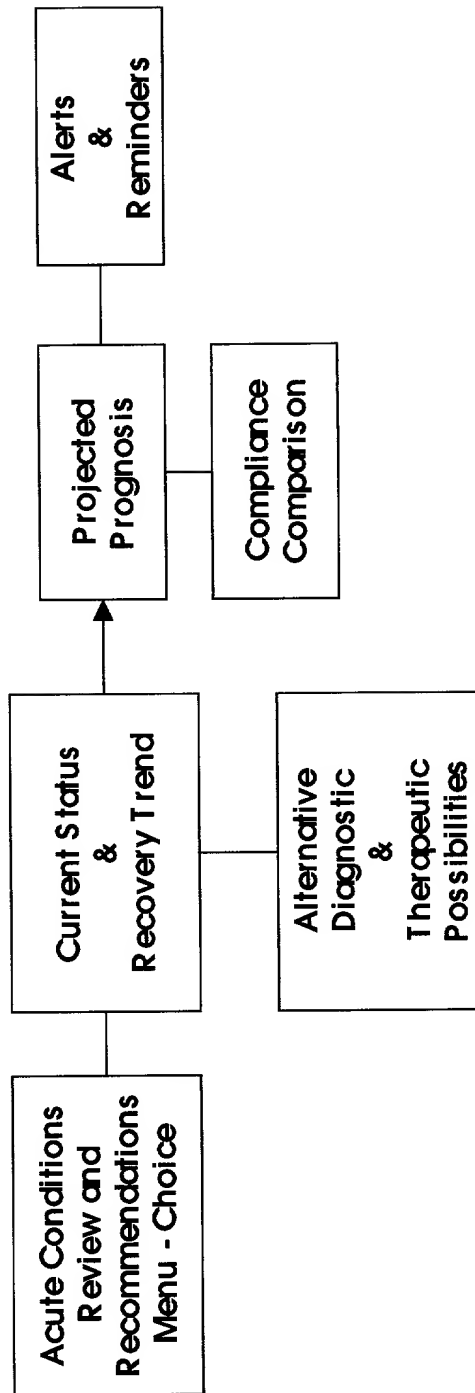
FIGURE 4

Decision Support Module

From
Figure -4



From
Figure -4

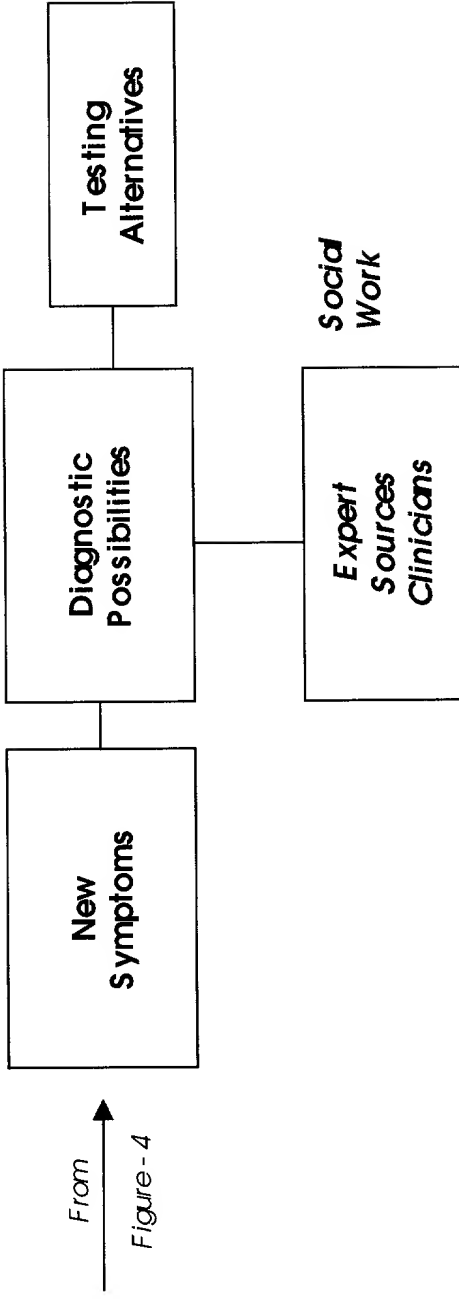


Chronic Conditions Review and Recommendations Menu - Choice

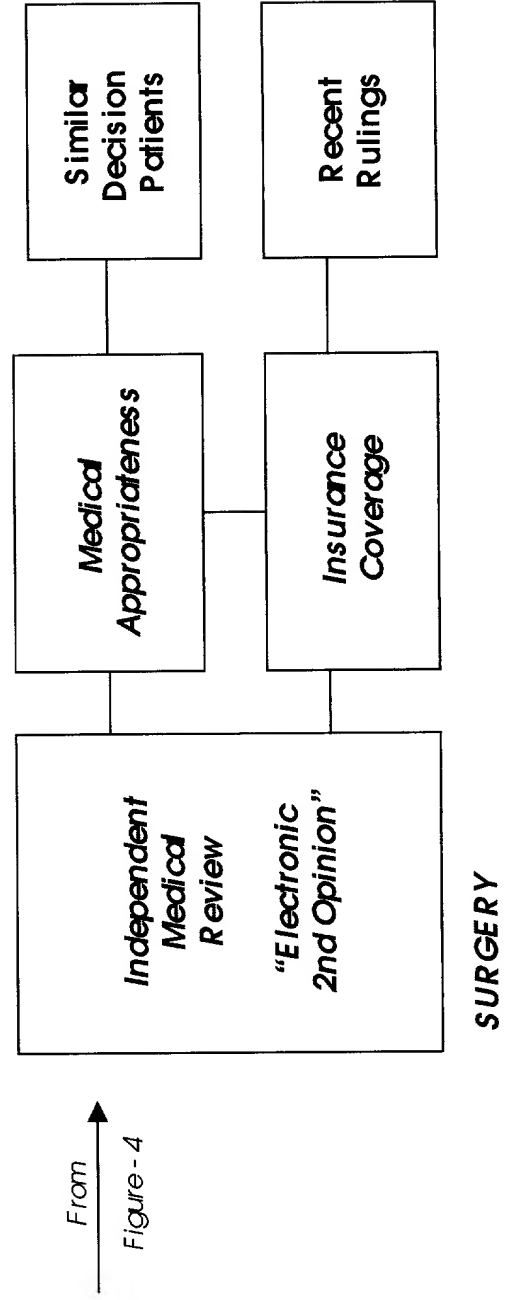
(Same as Above)

FIGURE 5A

Decision Support Module



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Figure - 4



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FIGURE 5B

Report Request

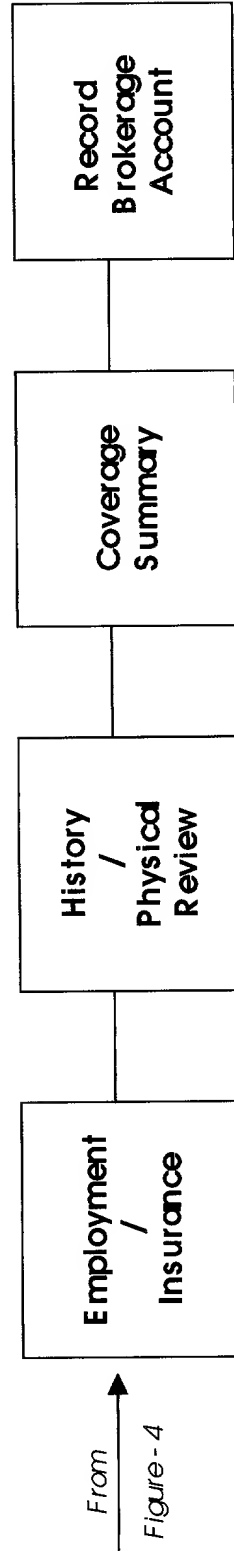
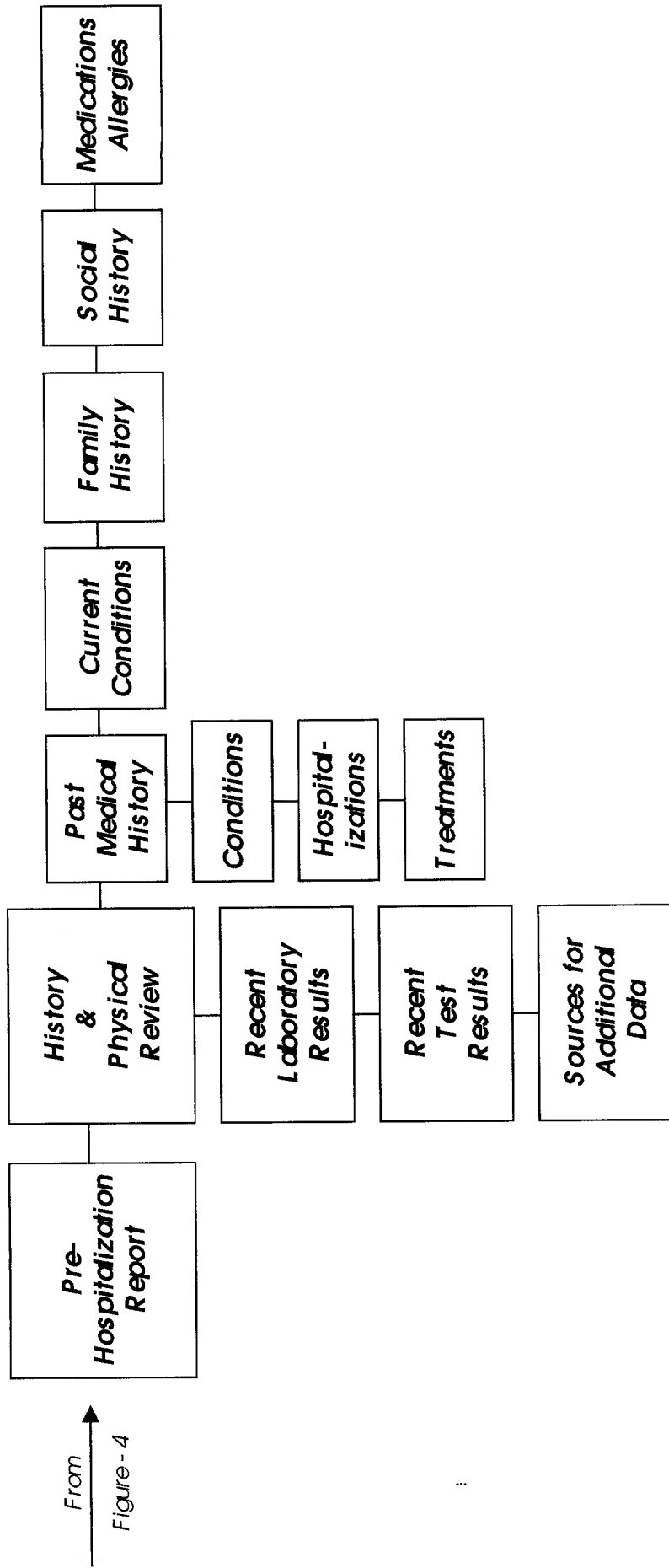


FIGURE 6A

Report Request

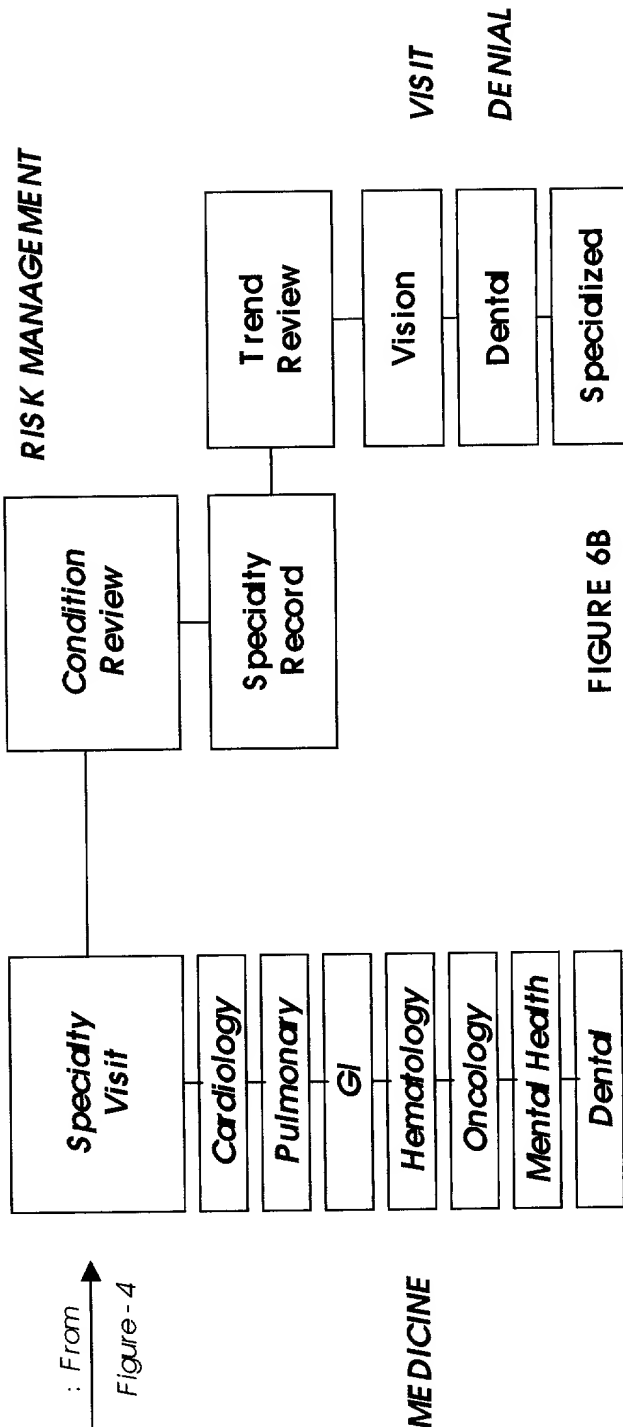
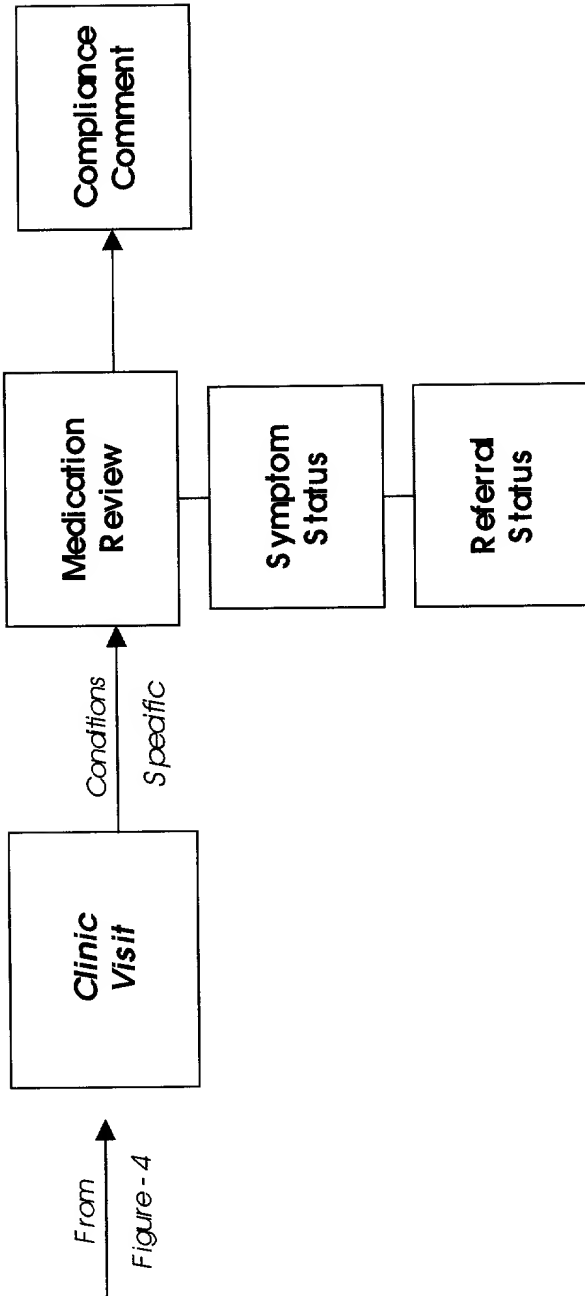


FIGURE 6B

TRENDING ALERTS/REMINDERS

From
Figure - 4

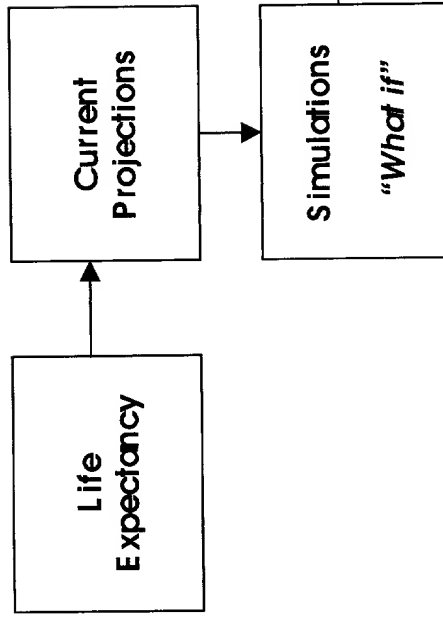
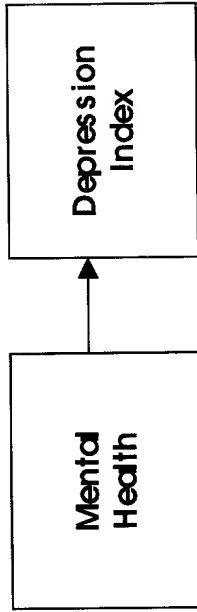
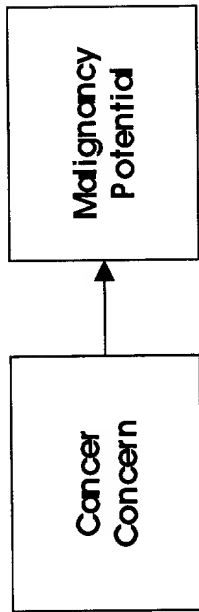
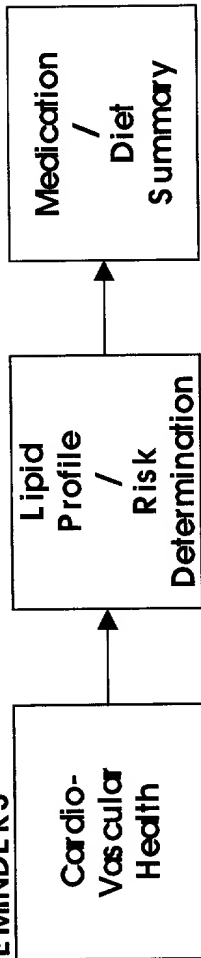


FIGURE 7